

Name of Presenter: Anonymous
Date Received: April 19 2004

The Honorable Nancy Allan
Minister of Labour
Room 317 Legislative Building
Winnipeg MB
R3C 0V8

Attention Nancy Hilliard E.A. – Workers Compensation Board

Dear Minister Allan:

This letter is to acknowledge and discuss your response to the information received from the Honourable Scott Smith on our behalf.

On January 9, 2004, we met with Mr. Smith at his office which you are aware of. At the time of the discussion with him, we asked him for an “independent review”, which in my mind means by someone that has nothing to do with the WCB. The Honourable Nancy Allan does not need the permission of the Act or the Board to order this. The review was asked for because many of the functions the Board performs are unsatisfactory. She does however, need my permission so the person or persons can look at my file to make sure the functions are being done properly and administered fairly. As we have seen in the past when the WCB and their people get involved and even the people that deal with them, can pick up their bad habits. An independent review would get both sides of the story or events which have occurred. The Fair Practices Office will not conduct this type of review. They are, because of where they are, limited to what they can do. It is not the administration of the file that we want reviewed, although that may help. We are asking for a review of the actions by certain WCB employee’s that put us in the situation we’re in today. I am presuming somewhere in the Act there must be jurisdiction for the Minister to order a review of not only claimant misconduct but also the WCB employee misconduct. I would be very surprised to find out that a Minister in our own Provincial Government would not want a department in our Province to follow the proper protocol that they are responsible for. One of the headings in the dictionary for Compensation is “ pay, remunerate, sum balance, offset, recompense, repay,

satisfy.” Is there something in this meaning the Act and the WCB have missed? Please tell me?

The WCB as a whole is out of control if the Ministers office can't do anything to help people (claimants), taxpayers with problems such as:

1. The Doctors of the WCB ordering tests that put a persons life at risk
2. People who investigate a file and not getting “all” the facts from “both” sides. Also, the investigators being intimidating and threatening.
3. People in the WCB lying to claimants so much so that the claimant has to tape conversations with them to get the truth.
4. People having to go to other Ministers for help or maybe the media to bring forward what the WCB gets away with.
5. The WCB Investigators doing a proper job of checking who phones in complaints. Why are they doing it? Are they lying? What is their motive? Ex: Is it for revenge, jealousy, or just outright harassment of the claimant? Tell them their name will be made public because if they're telling the truth, have guts enough to stand behind what you accuse a person of..
6. Does the Investigator look at the file and see what is wrong with the claimant? Has he checked with the rehab consultant or the employment specialist to see if the claimant did the activities he or she is now accused of during training programs? Or at the very least, if the or she told the councilors what they were doing while at home or on training programs?
7. Likely the most upsetting part of this situation is all the lying that is done to cover each of their tracks. Nobody likes to be lied to.
8. Why is Mr. XX the way he is? Is he upset because I got his policy changed so I could have my lawyer present when he wanted to accuse me of fraud? Why has he not contacted me since October 2003 to find out my side of the story and the accusations that are filed against me? Is he scared or is he ticked that he can't bully me around? Why did he lie to Sargent GG of the RCMP? Why did he lie to our lawyer? I would like to challenge him to a proper interview, not an interrogation where he thinks he is above the law.
9. It is the time the WC put me on Special Additional Compensation for full disability retirement, why didn't they just dig a hole, tell me to crawl in and cover it over? No one discussed with me what I could and couldn't do> Are you going to tell me that I can't help my neighbours, friends or a charitable organization? My problems are with chemicals which I think have done an excellent job of staying away from , in this day and era we live in. No one ever said I couldn't help someone for nothing!

10. Would you please explain to me why WCB claimants and I mean most WCB claimants feel scared, ashamed, intimidated, threatened, and bullied by a government office? Someone should be ashamed but not the claimants.
 11. Yes, I agree there are abuses of the system but are all the abuses true or made up by vengeful, spiteful people and some people in the WCB's employment not doing a proper job?
 12. Does the WCB even care about what happens to a claimant when they take certain medications for long periods at a time which cause other medical problems for both body and mind? Not once in 17 plus years with my involvement have I ever heard one word of this or been asked if such things are happening?
 13. Does the WCB care what happens to a claimants personal life, ex: family and social life? I would be very surprised if you don't have one of the highest incidences of family break up and problems of any government agency both provincial and federal.
 14. When is the WCB not going to think they are above the Laws of Canada? I do not blame the NDP for all this mess we are in. We are dealing with a mentally ill person who the WCB choses to believe. But the NDP have been in power long enough to stop actions of such people and to change the WCB. I see none of that forth coming. To see people treated the way the WCB treats them is a disgrace to our society. To tolerate it is even worse. Someone has to start telling businesses to provide safer work environments, that includes proper working conditions and equipment. Such equipment was not provided to me and that's the employers fault not mine. The funny part is that I was told by the WCB to turn my employer in for this to the Workplace Health and Safety, it is not their responsibility. Does one not think that a claimant doing such a thing doesn't stand a chance in hell of ever getting another job with that employer or that employer influencing other employers? Welcome to the real world, ask your employment specialist at the WCB about this.
- One other important point to bring up is that a person from the WCB that we met with before this all started for advice, told us he was not to meet with or have anything to do with us. This I presume, came form the people above him. "Why" do they the people above in the board have something to hide? I thought we lived a relatively free country. I thought they were there to help!

The other day I returned a package to the WCB. I have now found out from your office it was the rest of my file. I did not request my file in January 2004. I requested it in October, November and December 2003. I did request

Mr. CC on January 5, 2004 to notify “all” departments of the WCB on what communication I will accept. I hope he doesn’t try to deny it because it was sent by registered mail. My explanation was attached and I hope it is understood this time. I don’t want to seem callous and hard but you people are not sitting where we are. You don’t know how we feel, and we’re just another number to you all. Nothing has changed over these many years. Give me my health back, don’t try and finish the job my employer and the WCB almost did.

In Mr. Smith’s letter he stated Mr. & Mrs. QQ have kept meticulous records of this claim and they will supply additional information upon “your” request. This also includes people that someone should be talking to on our behalf not just the people Mr.XX’ s selects. There had been no request of any sort from the Fair Practices office so how can anyone do proper review with information “missing” Until we see a change of venue from the board and affiliated departments, I can’t see how we can change our minds and attitudes towards this situation

Sincerely

Signed ‘

Cc Honourable Scott Smith MLA Brandon West
Cc Honourable Gary Doer, Premier of Manitoba