

The Legislative Review Committee stated that *"All relevant submissions will be posted on the LRC website. All personal information will be edited out before posting."*

The following submission has been anonymized and a summary provided to protect the personal information of the submitter.

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"For workers with psychological injuries, the structure of the adjudication process itself can contribute to harm if it is not trauma-informed, injured worker-centered with investment in timely and appropriate care."

The submitter recommends that the WCB:

- Establish clear timelines for access to psychological assessment and treatment
- Implement immediate referral pathways to mental health services upon reporting a psychological injury
- Ensure intake processes and communication are trauma informed
- Provide interim financial support to prevent housing and income instability
- Improve transparency and communication with injured workers
- Strengthen accessibility and accountability and how worker feedback is gathered and used in system reviews
- Work on creating a culture of safety and trust for injured workers by, among other things, training staff on trauma informed appropriate responses and care

Submitted by

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